

SmartBot

Your 24/7 AI Virtual Assistant
Elevate Your Guest Experience and Boost Revenue

Your guests don't like to wait. Leverage SmartBot on SMS and Web to instantly respond to guests calls, answer queries, and manage bookings around the clock.

Grow Your Business with the Smartest Bot

Never miss a call or an opportunity for more revenue.

- ✔ Convert missed calls into appointments:
 - Outside business hours
 - During peak hours and staff absence
- ✔ Recommend add-ons to guests and upsell
- ✔ Boost sales using Multiple Services Booking
- ✔ Turn Cancellations into Reschedules



“

SmartBot is like a breath of fresh air for our business.
35% of our missed calls convert into appointments managed by SmartBot.

Michael Petree
Owner, Hand & Stone Tyler, TX

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Simplify Front Desk Operations with AI

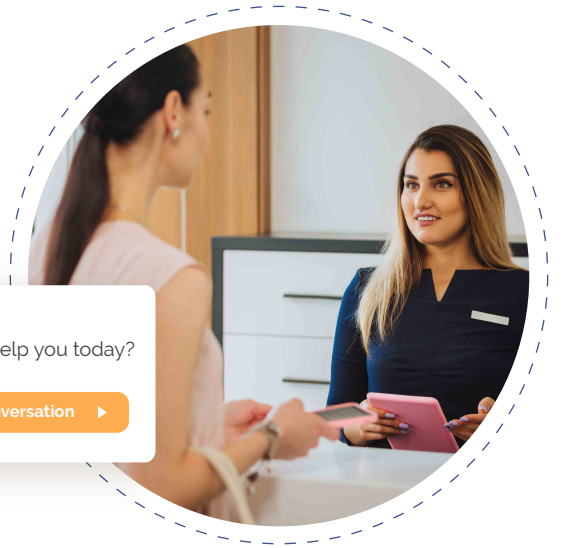
Free up staff time to focus on guests in-store.

- ✔ Automate booking, rescheduling, and cancellations 24/7
- ✔ Leverage AI for contextual chats with guests
- ✔ Instantly answer guest queries about:
 - Services, memberships, and gift cards
 - Store timings, policies, parking and more
- ✔ Pass only complex queries to staff using Bot

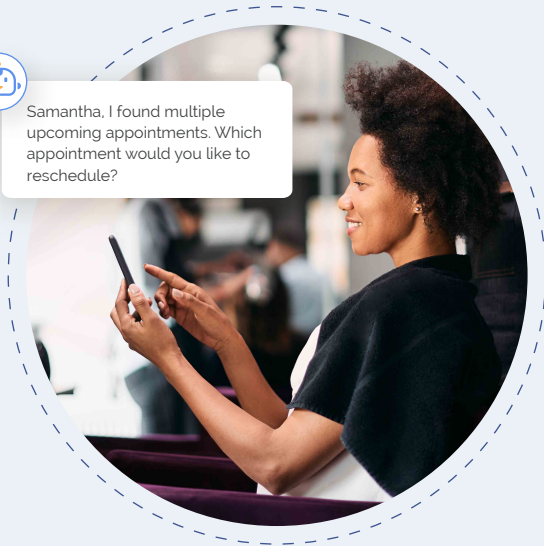


Hi there!
How can I help you today?

Start a conversation ▶



Samantha, I found multiple upcoming appointments. Which appointment would you like to reschedule?



Deliver Joy to Guests via Integrations

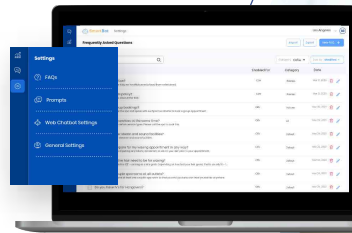
Create a seamless journey and unlock loyalty.

- ✔ Leverage deep Zenoti integration and adhere to:
 - Card-on-file rules
 - Cancellation policy
- ✔ Recommend services and slots in sync with Zenoti
- ✔ Get notified via ezConnect for Agent Handoff

Personalize with Intuitive Admin Console

Build your Bot to reflect your brand personality.

- ✔ Tailor-make your web bot theme
- ✔ Conveniently create and edit FAQs
- ✔ Customize welcome prompt and more
- ✔ Monitor inbox to view all conversations



Here are a few more cool features to elevate your business!



Analytics Dashboard

Track ROI and Bot performance



Voicemail

Receive text and audio via email



Webstore Redirection

Activate multiple services and group bookings



Related Questions

Train your Bot for the best results



Agent Handover

Handoff to staff when guests ask



Role-based Permissions

Set permissions for manager and staff levels



Keep Appointments Rolling and Guests Smiling.

www.simplified.io/smartbot